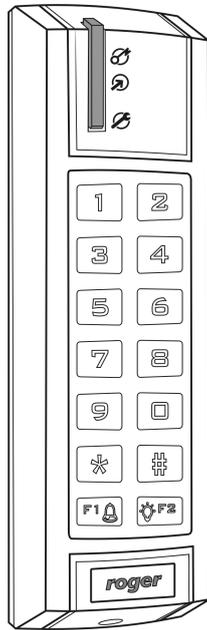


ROGER ACCESS CONTROL SYSTEM

PRT12 v1.3

RFID/PIN Outdoor Access Terminal

Firmware v75.6



Installation and Programming Guide



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2. Important note – read this first

The PRT12 can be configured for various operating modes. The factory shipped new reader is pre-configured for **RACS Online mode** with address set to **ID=0**. The selection of the required operating mode can be carried out through adequate programming procedure (see **Setting reader operating mode** later in this document).

If the reader is dedicated for *Offline* mode (stand-alone mode) installer must program two special users (MASTER and INSTALLER) into a unit, those users will be later required for programming of a unit.

If the unit is dedicated for *Online* mode (slave unit connected to a host controller) programming of the MASTER and INSTALLER users is not necessary.

Both users (MASTER and INSTALLER) may have card and/or PIN. Any EM 125 kHz proximity card or tag can be programmed for MASTER or INSTALLER. Whenever required (e.g. when stolen or lost) installer may program new MASTER and INSTALLER cards into a unit. The factory new PRT12 reader is shipped with MASTER and INSTALLER users not programmed.

Note: If after power up of the reader the LED SYSTEM  is on it means that either contents of reader's memory is corrupted or MASTER/INSTALLER users are not programmed into a unit. In this case reader must be completely re-programmed.

3. Glossary and terms

Clock & Data Interface

The electrical interface used by the reader for communication with various equipment connected to it. Optionally, the PRT12 can operate with a second PRT series reader and XM-2 I/O extension module. These devices can be connected to the same *Clock* and *Data* lines and must have an individual addresses (ID numbers).

Door Release or Door Lock

The electric device used to unlock a door. Typically it can be a door strike or magnetic lock.

Identifier

The method or means which is used for identification of a user. It can be a proximity card, a PIN code, a finger template etc. In some cases *Identifier* may consist of two or more of items required for a single identification procedure. For example when the option *Card and PIN* is active then *Identifier=Card+PIN*.

Identification Mode

The method used for identification of users. The PRT12 offers following *Identification Modes*: *Card or PIN* and *Card and PIN*.

Memory Reset

The procedure which clears contents of device's memory and restores default (factory) values.

PRT Series Readers

The PRT reader's family developed and manufactured by the Roger. Each member of PRT series readers can be connected to the external access controller (this is called *Online* mode) or operate as stand-alone unit (this is called *Offline* mode).

Restart

The scenario when device goes through initialization procedure, the same as during power up of a unit.

Roger Access Control System (RACS)

The access control system which consists of PR series access controllers developed and manufactured by Roger.

Access Control Unit (ACU)

The logic device which provides access control, usually it is an access controller.

XM-2 I/O Extension Module

The remote I/O extension module for RACS system. The XM-2 provides two NO/NC inputs and two relay type outputs.

Full Stand-alone mode

The operation mode in which reader independently controls a door passage. When in *Full Stand-alone mode* PRT12 requires the remote XM-2 extension module, optionally it may operate with additional PRT series reader (two-way passage).

Simple Stand-alone mode

The operation mode in which reader independently controls a door passage. When in *Simple Stand-alone mode* PRT12 uses its internal I/O lines as general purpose I/Os and is not capable to operate with XM-2 I/O module nor additional PRT reader.

4. General

4.1. Designed function

The PRT12 terminal has been designed for use in access control installations to enable user identification via EM 125 kHz UNIQUE standard proximity cards and/or PIN codes.

A reader can be configured for *Stand-alone* mode (alternatively called *Offline* mode) or for use with an external access control unit (ACU) supporting compatible data interface formats (*Online* mode).

The PRT12 configured for *Online* mode works as a slave unit serving a sole purpose of reading cards and/or entering a PIN codes then providing subsequent transmission of such collected data to the host ACU for further processing.

The PRT12 terminal offers several data transmission formats available for use in *Online* mode which includes the popular *Wiegand* and *Magstripe* (i.e. simulation of an output of a magnetic card reader) data protocols.

When configured for *Stand-alone* operation (*Offline* mode), the PRT12 reader independently (i.e. autonomously) controls the supervised door access point. For this mode the reader offers two installation configurations — first of them uses the

reader's built-in I/O signal lines as standard general purpose inputs and outputs, the second one uses them for communication with an external XM-2 I/O module and a secondary (optional) PRT series reader. An access control installation containing two PRT series readers (one at the entry and other at the exit side of the supervised door) enables two-way passage control (entry/exit). The system setup utilizing an XM-2 module provides higher level of security for door access control system by separating its logical element (a reader unit) from the relay which controls a door lock.

Note: When configured for *Full Stand-alone* mode, the PRT12 reader may operate with the second PRT series reader. Both devices can create two way (entry/exit) door control.

4.2. Features

Online mode (Slave unit connected to a host device):

- 26/34/42/66 bit Wiegand data transmission formats
- Magstripe data format (ABA Track II emulation)
- RACS data format (for connection to PR series ACUs from Roger)
- Various options for transmission of PIN codes
- LED/BUZZER control input

Offline mode (Stand-alone mode):

- System settings stored in nonvolatile memory
- Enrolment up to 120 users
- User identification by a card or PIN code
- User indexing (ID indexed user records)
- Support for **Door Contact** and **Exit Button**
- **Door Alarm** and **Door Bell** outputs
- **Disarmed Mode** output and **Arming Disabled** input for integration with the alarm system
- Two way door control (requires second PRT reader to form a pair)
- Uses built-in I/Os or remote XM-2 I/O module

5. Operating modes

There are two main modes of operation available for a reader:

- *Online* mode
- *Offline* mode

5.1. Online mode (host-controlled operation)

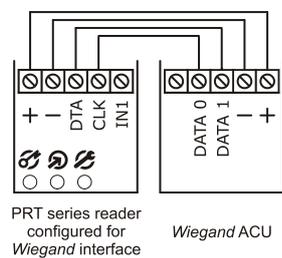
When in this mode, PRT12 reads cards or PINs and then transmits the collected data to the host unit for further processing. The PRT12 offers the following data transmission formats:

- *Wiegand 26bit*
- *Wiegand 34bit*
- *Wiegand 42bit*

- *Wiegand 66bit*
- *Magstripe* (ABA Track II emulation, sometimes called *Clock & Data*)
- RACS (for PR controllers from Roger)

5.1.1. Wiegand format

When employing *Wiegand* transmission format, the card/PIN is transferred to the host using sequences of pulses sent over the CLK and DTA lines. Depending on the selected version of the transmission format, the PRT12 uses 26, 34, 42 or 66 bits to transmit a data to the host unit. Card code is always transmitted as a whole number, PINs can be transmitted as a whole number too or alternatively, each pressed key can be transmitted separately (for more details regarding PIN transmission formats see section: Setting Reader Operation Mode).

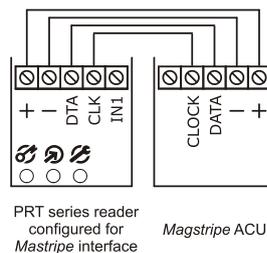


Note: For card and PIN codes which require more bits than the number of bits available in the selected data transmission format, the PRT12 reader omits the most significant bits of the code/PIN. As a result transmission from a reader is not equal to a full code of presented card code or entered PIN.

In *Wiegand* format, a dual color LED STATUS lights steady in red. The LED SYSTEM along with buzzer are activated for a while each time a card is read or PIN is entered. The LED OPEN is normally off, it becomes on when IN1 is shorted with supply negative (GND), also when active, the LED OPEN is accompanied by continues sound.

5.1.2. Magstripe format

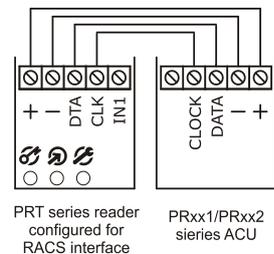
When employing *Magstripe* transmission format, the card/PIN is transferred to the host using electric signal waves transmitted over the CLK and DTA lines. The LED indicators and the buzzer are controlled in the same manner as described for *Wiegand* formats (see section above).



In *Magstripe* format, the PRT12 reader transmits a sequence of data bits representing either a code of the presented card or digits of entered PIN. When operating with *Magstripe* format, the reader stores all pressed keys in a buffer and does not transmit them until the [#] key is pressed — a press of the [#] key is treated by the unit as the end of the entered PIN code. The *Magstripe* format does not allow single digits of a PIN code to be transmitted separately after each corresponding key-press.

5.1.3. RACS format

When employing RACS transmission format, the PRT12 unit communicates with PR access controller via CLK and DTA lines. Unlike in the *Wiegand* and *Magstripe* formats, the PRT12 unit using RACS format requires a individual address (ID=0...3) to be set during configuration of the reader. With RACS format, communications between the PRT12 and ACU is bilateral, this allows controller to monitor communication. The reader's LEDs and the buzzer are controlled by the host unit, unless the reader has lost communication with a host.



Note: When all LEDs are flashing it indicates that the reader has lost communication with the access controller.

When operating with RACS format, reader stores all pressed keys in a buffer and does not transmit them, until the [#] key is pressed. Each entry of PIN code must be followed by pressing the [#] key, which is treated as an end of PIN code. In RACS format when IN1 is triggered, the PRT12 rejects any attempt to read a card or to enter a PIN. This input can be used for disabling of a reader.

5.2. Offline Mode (Stand-alone Operation)

The PRT12 reader offers two variants of *Stand-alone* operation:

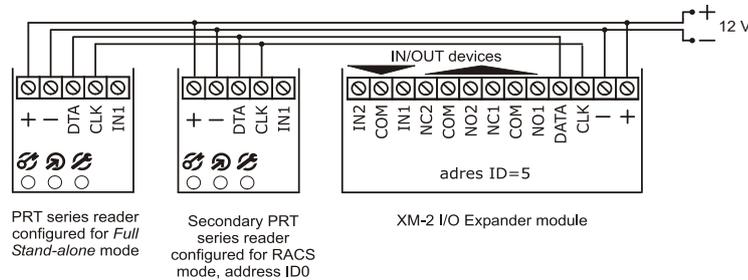
- *Full Stand-alone* mode
- *Simple Stand-alone* mode

In both operation modes the reader is capable of providing independent (i.e. autonomic) control of a single door.

5.2.1. Full Stand-alone mode

In this mode the reader's CLK and DTA lines are used for communication with a remote XM-2 I/O extension module and optionally with second (optional) PRT series

reader (for two-way door control). The IN1 line operates as a programmable input and can be configured to various options. The I/O lines on the XM-2 module can be programmed to several predefined functions (see: settings for C5, C6, C7, C8 and C9 parameters in section *Installer Programming*). The *Full Stand-alone* mode offers improved security, because it allows for separation between the reader and the relay which controls a door lock.

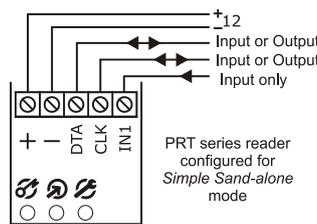


The maximum length of the cable run between a PRT reader and an XM-2 module and optional secondary PRT reader is limited to 150 m. For two-way door control the primary PRT unit needs to be configured for *Full Stand-alone* mode while the second (slave) reader needs to be configured for **RACS Online mode** with address set to **ID=0**.

Note: For *Full Stand-alone* mode the XM-2 I/O extension module connected to the PRT reader has to be configured for address ID=5.

5.2.2. Simple Stand-alone mode

In this mode the reader's CLK and DTA lines are used as standard, general purpose, inputs or outputs while the IN1 line operates always as a programmable input. Each I/O line (CLK, DTA and IN1) can be configured to have one from several available functions.



Note: The CLK and DTA lines may operate either as an input or output. Installer has to program each line for adequate function. The function assigned to CLK/DTA line automatically defines whether the line will operate as an output or input. If configured to be an output, the CLK or DTA line operates as an open-collector line capable to sink up to 50 mA. Such a current is usually sufficient to drive directly majority of relays used for a door lock control. When necessary, both lines (CLK and DTA) can be configured as **Door lock** output and connected together (shorted) for increased output current (up to 100mA).

6. Functional description for Offline mode

6.1. Users

In the *Offline (Stand-alone)* mode, a PRT reader can register up to 120 users, each with a card, PIN code (3-6 digits) and ID number (000–119). Each entry of a PIN code must be followed by the [#] key which is required to mark an end of a PIN. Users can be identified by their PINs or cards. When the *Card and PIN Identification Mode* is set, users must present their card and subsequently enter its PIN (always first read card and then enter PIN). The *Card and PIN* option can be set separately for primary and secondary reader.

The PRT12 reader supports five types (classes) of users:

- INSTALLER
- MASTER
- NORMAL
- TOGGLE
- TOGGLE LTD

User Types (user classes)

INSTALLER	This user is authorized for entry to the <i>Installer Programming</i> mode only. Enter INSTALLER PIN or read INSTALLER card and the reader will enter <i>Installer Programming</i> mode.
MASTER	This user is authorized for entry to the <i>User Programming</i> mode only. Enter MASTER PIN or read MASTER card and the reader will enter <i>User Programming</i> mode.
NORMAL	NORMAL users are solely authorized to unlock the controlled door, they may have card and/or PIN.
TOGGLE	TOGGLE users are authorized to unlock the controlled door and to control the Armed/Disarmed mode of the reader, they may have card and/or PIN.
TOGGLE LTD	TOGGL LTD (=TOGGLE LIMITED) are solely authorized to control the Armed/Disarmed mode of the reader, they may have card and/or PIN.

6.2. Managing the users

A new user can be registered in the device following either a simple or full programming procedure.

- *The simple programming procedure* consists of programming of a PIN code or card into the unit without specifying the ID number of a user to whom the programmed PIN/card will be assigned — so the system simply stores the code entered/card presented in unoccupied ID number.
- *The full programming procedure* requires to specify the ID number for the new user being programmed which has to be followed by entering his PIN code and/or presenting his card.

Note: When you program a user using *full programming procedure*, you will be able later to selectively delete him by entering his ID number. If you program card/PIN using a simple programming procedure then to remove a given card/PIN from a reader you must present card to a reader or enter PIN code to be deleted, otherwise the only one method to remove it from memory will be *Memory Reset*.

6.3. User identification

In PRT12 user can be identified by card, PIN or both (card and PIN). The method which reader uses for user's identification depends on the actual *Identification Mode*. The PRT12 enables following *Identification Modes*:

- *Card or PIN*, the reader requires card or PIN, only one of them is necessary for a successful identification
- *Card and PIN*, the reader requires card and PIN, both are necessary for a successful identification

Note: The *Identification Mode* can be set individually for primary and secondary reader.

6.4. Armed and Disarmed Modes

When in the *Stand-alone* mode reader may be *Armed* or *Disarmed*. The actual operation mode of the reader is indicated on the dual color LED STATUS , which lights in red for *Armed* and green for *Disarmed*. The actual mode in which reader is can be indicated on an output line configured to option **Disarmed Mode**. Such a configuration allows the output line to be used as a driver to *Arm/Disarm* a connected alarm system or to switch on/off some other auxiliary system or device (e.g. heating, lights etc.). In general the reader's *Armed/Disarmed* states have no effect on door unlocking, unless the **Access disabled when reader armed** option will be enabled. With this option activated, access to the supervised room may be granted only when reader operates in *Disarmed* mode.

Using the option mentioned above the TOGGLE and TOGGLE LTD users are capable to enable or disable access to the supervised room, also it allows automatic access locking upon a reader entering the *Armed* mode.

Note: Although the *Armed* and *Disarmed* modes of the reader were originally designed for integration with the alarm system, they can be successfully used for any other purpose which requires an on/off control method (light control, heating control etc).

Note: Upon powering on, the PRT12 automatically returns to the arming mode (either; *Armed* or *Disarmed*) it was in before powered off. Also, the reader returns to its original *Armed/Disarmed* state after leaving the programming mode. After *Memory Reset* controller always enters the *Armed* mode.

6.5. Arming and disarming of a reader

The action changing the reader from *Armed* to *Disarmed* and back (i.e. reverse

direction) is referred to hereinafter as "rearming". The term "arming" should be understood here as the action effecting a switch into the *Armed* mode, whereas the term "disarming" a switch into the *Disarmed* mode.

Reader rearming operation can be done by TOGGLE or TOGGLE LTD users. The action needed by a TOGGLE user to rearm the reader is to read twice the TOGGLE card or to enter twice the TOGGLE PIN code — however, when the reader operates with the *Card and PIN* mode, user needs to do both things, read a card and enter a PIN code. TOGGLE LTD users may arm/disarm a reader simply by a single use of their identification tag (card, PIN or both when *Card+PIN* option is active).

Note: If the reader operates with an input line configured to option **Arming Disabled**, then the arming of a reader can be carried out providing that the input configured as **Arming Disabled** is not triggered, when these input is triggered (active) every attempt to arm a reader will be rejected. The condition of **Arming Disabled** input does not affects disarming of a reader.

6.5.1. Examples

Example 1: Rearm the reader by presenting a TOGGLE user card.

- Read your TOGGLE user card
- Once accepted the reader grants you access and its LED SYSTEM  starts blinking
- With the LED SYSTEM  blinking, once more present your TOGGLE card
- The reader changes its arming state (the LED STATUS  will change illumination color)

Note: If the option **Access disabled when reader armed** is enabled and the reader is in *Armed* mode, then in order to unlock a door first you will have to switch the reader to *Disarmed* state (e.g. by presenting twice the TOGGLE card). Once the reader is in *Disarmed* mode you may use any valid identifier to unlock a door.

Example 2: Rearm the reader by entering a TOGGLE user PIN code.

- Key in the TOGGLE user PIN code, use [#] key to mark an end of PIN
- Once accepted the reader grants you access and its LED SYSTEM  starts blinking
- With the LED SYSTEM  blinking, once more key in the TOGGLE user PIN code
- The reader changes its arming state from *Armed* to *Disarmed* or vice versa (the LED STATUS  will change illumination color)

Example 3: Rearm the reader when the *Card and PIN* mode is enabled.

- Present your TOGGLE user card to the reader then key in the TOGGLE user PIN
- Once accepted, the reader grants you access and its LED SYSTEM  starts blinking
- With the LED SYSTEM  blinking, once more present your TOGGLE card and then key in the PIN
- The reader changes its arming state from *Armed* to *Disarmed* or vice versa (the LED STATUS  will change illumination color)

6.6. Unlocking a door

In order to unlock the door user is required to enter his identifier (card and/or PIN). Whenever this happens, reader activates its LED SYSTEM  and generates short confirmation beep. After successful identification reader unlocks a door for **Door unlock time**.

Note: The LED OPEN  is activated for the entire time when door remains unlocked. When access to the room is denied, reader generates a long continues beep.

The access to a room can be denied in following situations:

- When the entered identifier is not valid (unknown)
- When reader operates in *Armed* mode and has set an option: **Access disabled when reader armed**
- When the entered identifier belongs to a TOGGLE LTD class of users
- When the identification doesn't comply with the actual *Identification Mode* valid on the reader (e.g. user presented only card when *Card and PIN* mode was set on the unit)

With option **Access disabled when reader armed** the TOGGLE or TOGGLE LTD users may use their identifiers (card, PIN or both when *Card and PIN* mode is active) to switch reader from *Armed* to *Disarmed* mode thus enabling NORMAL users to unlock a door, alternatively they can switch reader from *Disarmed* to *Armed* mode in order to disable unlocking of a door.

6.7. Operation with XM-2 I/O extension module

In *Full stand-alone mode* the PRT12 requires connection to an external XM-2 I/O extension module. Each input and output of the XM-2 can be programmed on the same basis as internal inputs and outputs of a reader. The XM-2 should be connected to the reader's CLK and DTA lines and should have address set to ID=5. The maximum distance between a reader and the XM-2 extension module is limited to 150 m.

6.8. Operation with the external PRT series reader

In *Full stand-alone mode* the PRT12 may optionally operate with the external PRT series reader. If used, the additional PRT reader enables two-way door control. The PRT reader should be connected to the reader's CLK and DTA lines and must have address set to ID=0. The maximum distance between primary and secondary PRT reader is limited to 150 m.

Note: When the PRT12 reader operates with second (optional) access reader (for two-way control of the door, the LED indications on secondary reader mimics (follows) the LEDs on primary reader.

6.9. Function keys

The PRT12 reader is equipped with two functional keys: [F1]- *Door bell* and [F2] - *Light bulb*. The function of each functional key depends on reader's operating mode.

When in *RACS Offline* mode, pressing function key will cause transmission of an adequate code to the host controller which may further take adequate action (e.g. trigger **Door Bell** or **Light** output). The reaction of a host controller for functional keys depends on its configuration. Always refer to controller's settings when configuring functional keys on a reader.

When in *Wiegand Online* mode, pressing of the F1 and F2 will causes following codes send over the CLK and DTA output lines:

F1=C (hex)

F2=D (hex)

When in *Magstripe Online* mode pressing of the F1 and F2 causes following codes send over CLK and DTA output lines:

F1=FF FF FF FF BC (hex) or 1099511627708 (dec)

F2=FF FF FF FF BD (hex) or 1099511627709 (dec)

When in *Offline* mode (either *Full* or *Simple*) pressing of F1 or F2 will always results in triggering of a **Door Bell** output (if programmed).

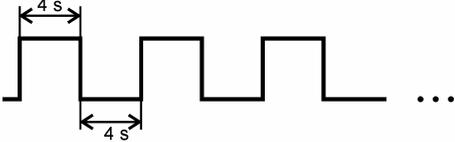
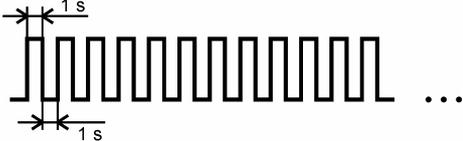
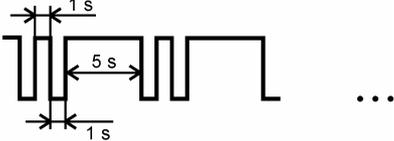
6.10. Alarms

The PRT12 reader can detect and indicate following alarm types:

- *Forced Entry*
- *Prealarm*
- *Door Ajar*

Forced Entry and *Door Ajar* alarms will occur only if the reader operates with a **Door Contact**. The alarm indication is carried out over the dedicated output line: **Alarm Output** and optionally on the internal buzzer (see option: **Door alarm indication on internal buzzer**). For each type of alarm the PRT12 uses different signal modulation of an output.

Alarm indication methods

Alarm type	Priority	Output modulation method	Alarm situation (event)
Forced Entry	High	By cycles with the following sequence: Active - 4 sec., Pause - 4 sec. 	A door was opened without use of a valid identifier
Prealarm	Medium	By cycles with the following sequence: Active - 1 sec., Pause - 1 sec. 	Detection of 3 consecutive attempts of entering an unregistered (unknown) identifier
Door Ajar	Low	By cycles with the following sequence: Active - 1 sec., Pause - 1 sec., Active - 1 sec., Pause - 5 sec. 	After access has been granted and door is left ajar for the maximum allowed time

Note: Modulation methods are used for both, **Door Alarm** output and for internal buzzer (if configured for alarm indication).

Alarm duration is always ~3 minutes, regardless of the alarm type. Each alarm can be stopped using any valid identifier. The *Door Ajar* alarm is immediately stopped, once the door is closed. If more than one alarm is triggered, the reader signals the alarm with the highest priority.

7. Programming

Programming of the PRT12 reader depends on the operating mode to which it was configured for. The PRT12 can not be programmed from PC, it can be only programmed manually, from its keypad.

Note: The programming of a reader can be done on primary reader only.

7.1. Preparing a reader for Online mode

If the unit is dedicated for *Online* mode the only one programming step which is required is setting of the reader's operating mode.

7.2. Preparing a reader for Offline mode

If the unit is dedicated for Offline mode the installer must perform four programming steps:

- Setting the reader to required *Offline* mode (either *Full* or *Simple stand-alone mode*)
- Programming of identifiers for MASTER and INSTALLER users
- Configuring the reader for specific installation scenario (*Installer Programming*)
- Programming cards and/or PINs to a reader (*User Programming*)

7.3. Setting the reader's operation mode

The factory new reader is pre-configured for **RACS Online** operation mode with address **ID=0**. In order to change this default setting installer must program two digits (marked as D1 and D2) which will set the reader for required operation mode.

Operating Modes (digits: D1 and D2)

Code D1 & D2	Operating mode	Description
06	<i>Offline mode, Simple Stand-alone mode</i>	The reader operates in the <i>Stand-alone mode</i> , the CLK and DTA lines serve as ordinary I/O lines.
04	<i>Offline mode, Full Stand-alone mode</i>	The reader operates in the <i>Stand-alone mode</i> , the CLK and DTA lines are used for communication with remote XM-2 I/O and optional (secondary) PRT reader.
00	<i>Online mode, RACS communication interface, address ID=0</i>	The reader operates as a slave reader connected to a host controller that requires <i>RACS</i> data transmission format.
01	<i>Online mode RACS communication interface, address ID=1</i>	
02	<i>Online mode, RACS communication interface, address ID=2</i>	
03	<i>Online mode, RACS communication interface, address ID=3.</i>	
2x	<i>Online mode, Magstripe communication interface</i>	The reader operates as a slave reader connected to a host controller that requires <i>Magstripe</i> data transmission format.
4x	<i>Online mode, 26 bit Wiegand communication interface</i>	The reader operates as a slave reader connected to a host controller that requires <i>26/34/42/66 bit Wiegand</i> data transmission format.
6x	<i>Online mode 34 bit Wiegand communication interface</i>	
5x	<i>Online mode, 42 bit Wiegand communication interface</i>	

7x	Online mode, 66 bit <i>Wiegand</i> communication interface	
Note: For <i>Wiegand</i> data formats the second digit of a code (marked as X) specifies the method which reader employs when transmitting PIN codes. For details regarding methods of PIN transmission refer to table below.		

PIN Transmission Options

X Code	Description	Details
X=0	1-10 digits long PIN, transmitted in BCD format	Each key pressed is buffered in reader's memory, with a press of a [#] key reader transmits entire PIN code. The PIN code is transmitted as a BCD coded number.
X=1	1-12 digits PIN, transmitted in binary format	Each key pressed is buffered in reader's memory, with a press of a [#] key reader transmits entire PIN code. The PIN code is transmitted as a binary number.
X=2	Each key pressed is transmitted separately with two control bits	Each key pressed is immediately transmitted to the host controller as a sequence of 6 bits (EXXXXP) where XXXX represents the code of the pressed key supplemented by two control bits (E and P). The E represents the even bit calculated from the first half of a transmitted code where P represents the parity of a second half of the bit stream. This format is compatible with HID 5355 series readers, option: <i>With Parity</i> .
X=3	Each key pressed is transmitted separately, no control bits added	Each key pressed is immediately transmitted to the host controller as a sequence of 4 bits (XXXX) which represent the code of the pressed key, no control bits added. This format is compatible with HID 5355 series readers, option: <i>Without Parity</i> .
Note: The PIN code transmission options described in this table apply to 26/34/42/66bit Wiegand data formats only.		

When the reader is set for *Stand-alone* mode (*Offline*), installer must program to a reader two special cards: MASTER and INSTALLER and then enter the *Installer Programming* mode in order to make final configuration settings. The programming of the cards and PINs can be carried out in the *User Programming* mode.

To configure PRT12 operating mode follow these steps:

- Power down the unit
- Remove all connections from DTA and IN1 lines
- Connect DTA to IN1
- Restore power, the reader generates a continuous beep
- Wait until LED SYSTEM  starts flashing
- Disconnect DTA from IN1
- Press numerical key which will set the first digit of a code (D1 digit)
- Wait until the reader generates two short beeps as the prompt signal
- Press numerical key which will set the second digit of a code (D2 digit)
- Once the previous step has been completed the reader automatically ends the programming procedure and goes to normal operation

Note: If you observe that after selection of a reader's operation mode or after power up of a unit, the LED SYSTEM  is on and accompanied with acoustic signal it means that the contents of reader's memory is corrupted or the MASTER/INSTALLER card are not programmed. In this case you must perform the full *Memory Reset* and completely re-program a reader.

Example: Configuring the PRT12 reader for Online Wiegand 66 bit interface

- Power down the unit
- Remove all connections from DTA and IN1 lines.
- Connect DTA to IN1
- Restore power, the reader generates a continuous beep
- Wait until the LED SYSTEM  starts flashing
- Disconnect DTA from IN1
- Press [7]
- Wait for the prompt signal (two short beeps)
- Press [0]
- Once the previous step is completed the reader is configured for Wiegand 66 bit operation mode

7.4. Memory Reset - programming MASTER and INSTALLER users

The *Memory Reset* erases all cards and PINs including card/PIN for MASTER and INSTALLER. Also, it causes the reader restores the factory-shipped default settings. The *Memory Reset* has practical sense for *Offline* modes only, it does not affect the unit if it is configured for *Online* mode.

To perform Memory Reset follow these steps:

- Power down the unit
- Remove all connections from CLK and IN1 lines
- Connect CLK to IN1
- Restore power, the reader will generate a continuous signal
- Wait until the LED OPEN  starts flashing
- Disconnect CLK from IN1
- Enter PIN code for MASTER (e.g. 1111#) or skip this step and go to the next one
- Present any card to the reader, this card becomes a new MASTER card or if you don't want to program MASTER card, press [#] – reader will skip this programming step and will jump to the next one
- Enter PIN code for INSTALLER (e.g. 2222#) or skip this step and jump to the next one
- Present any card to the reader, this card becomes a new INSTALLER card or if you don't want to program INSTALLER card, press [#] – reader will skip this programming step and will jump to next one
- Once the previous step has been completed reader automatically ends the *Memory Reset* and enters the *Armed* mode

Note: For MASTER and INSTALLER you may program PIN, card or both of them (i.e. PIN and card). Only one form of identification (card or PIN) is required to enter

User or Installer Programming mode. If you don't program card nor PIN you will be not able later to enter required programming mode.

7.4.1. Factory default settings

Once the *Memory Reset* is completed the reader restores the following, factory-shipped, default settings:

- **Door unlock time:** 4 sec.
- **Door open timeout:** 12 sec.
- Line IN1 on the reader: **Door Contact** input
- Line IN1 on the XM-2 module: **Exit Button** input (momentary)
- Line IN2 on the XM-2 module: **Arming Disabled** input
- CLK or REL1 line function: **Door Lock** output
- DTA or REL2 line function: **Disarmed Mode** output
- User identification mode on the primary reader: **Card or PIN**
- User identification mode on the secondary reader: **Card or PIN**
- Option: **Door alarm indication on internal buzzer**, option OFF
- Option: **Access disabled when reader armed**, option OFF

7.5. Installer Programming mode

Use this mode to configure various functionalities of the PRT12 reader. You can enter it by entering your INSTALLER PIN or reading INSTALLER card. Once in this mode the LED OPEN  turns on and the LED STATUS  lights in green.

The reader placed in this mode waits for the installer to sequentially enter thirteen digits labeled C1...C13. After entering the last one the reader saves all entered data, then exits the programming mode and returns to the operation mode it was in before entering *Installer Programming*.

Note: If you don't press any key within 20 s time, reader will automatically leave the programming mode.

Depending on the operation mode selected for the reader (either *Simple Stand-alone Mode* or *Full Stand-alone mode*), the configuration digits C5 and C6 may have different effects: for *Simple Stand-alone mode* they configure the reader's CLK and DTA internal lines, while for *Full Stand-alone mode* they program functions of the REL1 and REL2 relay outputs located on XM-2 I/O extension module.

Note: The IN1 located on the reader always operates as an input. The reader's CLK and DTA lines can be used either as inputs or outputs. Still, the REL1 and REL 2 lines may function only as outputs. Also, the IN1 and IN2 on the XM-2 operate as inputs only. If you try to program the REL1 and REL2 lines to some input function, they will not work at all.

Configuration Parameters in the Installer Programming mode

Parameter	Value	Description
C1 and C2	00–99	The C1 and C2 digits define time for which the reader unlocks a controlled door. The C1C2 digits are called Door unlock time , the C1C2 time is defined in seconds. When C1C2=00, reader unlocks a door for unlimited time, till a moment when reader grants access again (this scenario is also called: <i>Latch operation</i>). Also the C1C2=00 setting disables the <i>Door Ajar</i> alarm.
C3 and C4	00–99	The C3 and C4 digits define Door open timeout in seconds. Once opened, door should be closed within this timeout, if not the Door Ajar alarm will arise. The Door open timeout starts with the moment when door contact indicates that door became opened. If reader is not connected to door contact sensor then the Door open timeout is ignored.
C5	0 – 7	Function settings for the REL1 output on the XM-2 module (when in <i>Full stand-alone</i> mode) or for the CLK line (when in <i>Simple stand-alone</i> mode): [0] – Line off , line is disabled [1] – Door Contact (input), line shorted to supply minus indicates that corresponding door is closed [2] – Exit Button (input), shorting the line with supply minus unlocks a door for time defined by Door unlock time [3] – Arming Disabled (input), when line is shorted with supply minus reader will reject any attempt to go into <i>Armed</i> mode [4] – Door ock (output), output controls the door releasing device (an electric lock or electric strike). [5] – Disarmed Mode (output), line is triggered for the entire time when reader is <i>Disarmed</i> [6] – Door Alarm (output), line is used to indicate alarm, output is modulated according to detected alarm type, when more then one alarm exist output indicates alarm with a highest priority. [7] – Door Bell (output), whenever the F1 or F2 key is pressed this output turns on for app. 5 seconds. [8] – Armed Mode (output), line is triggered for the entire time when reader is <i>Armed</i> .
C6	0 – 7	Function settings for the REL2 output on the XM-2 module or for the DTA line, assignments as above.
C7	0 – 3	Function settings for the IN1 line on the reader: [0] – Line off , line is disabled [1] – Door Contact (input), line shorted to supply minus indicates that corresponding door is closed [2] – Exit Button (input), shorting the line with supply minus unlocks a door for time defined by Door unlock time [3] – Arming Disabled (input), when line is shorted with supply minus reader will reject any attempt to go into <i>Armed</i> mode
C8	0 – 3	Function settings for the IN1 line on the XM-2 module – assignments as for C7.
C9	0 – 3	Function settings for the IN2 line on the XM-2 module – assignments as for C7.

C10	0 – 1	The <i>Identification Mode</i> for primary (main) reader: [0] - Card or PIN [1] - Card and PIN
C11	0 – 1	The <i>Identification Mode</i> for secondary (auxiliary) reader: [0] - Card or PIN [1] - Card and PIN
C12	0 – 1	Option: Door alarm indication on internal buzzer [0] - Disabled [1] - Enabled
C13	0 – 1	Option: Access disabled when reader armed [0] - Disabled [1] - Enabled

Note: Depending of the selected reader operation mode (either *Full stand-alone* or *Simple stand-alone*) the parameters C5 and C6 may refer to REL1 and REL2 output lines on remote XM-2 I/O extension module or to CLK and DTA lines located on a reader.

Example: Configuring the reader in the Installer Programming mode

Read your INSTALLER card once, the reader enters *Installer Programming* mode (the LED OPEN  is on and the LED STATUS  lights in green) then enter following set of digits (13 digits): 0206451230001. These digits configure a reader for following options:

- **Door unlock time:** 2 sec.
- **Door open timeout:** 6 sec.
- CLK or REL1 line function: **Door Lock** output
- DTA or REL2 line function: **Disarmed Mode** output
- Line IN1 on the reader: **Door Contact** input
- Line IN1 on the XM-2 module: **Exit Button** input
- Line IN2 on the XM-2 module: **Arming disabled** input
- *Identification Mode* on primary reader: **Card or PIN**
- *Identification Mode* on secondary reader: **Card or PIN**
- Option: **Door alarm indication on internal buzzer** disabled
- Option: **Access disabled when reader armed** disabled

Last step completes the programming and the reader automatically leaves *Installer Programming* mode and returns to the operating mode (either *Armed* or *Disarmed*) to which it was in before entering *Installer Programming*.

Note: *Installer Programming* can be accessed only if the reader was earlier configured for either *Full Stand-alone* or *Simple Stand-alone* mode.

7.6. User Programming mode

Use the *User Programming* mode to manage users registered in the reader (add and delete cards and PINs). To enter this mode let the reader read one time your MASTER card or enter MASTER PIN code. When in *User Programming* mode, the LED OPEN  is on and the LED STATUS  lights in red.

In the *User Programming* mode you have 12 programming commands (command sequences) to choose from. When you begin to enter any of them, the LED SYSTEM  starts flashing and it keeps flashing until this command sequence has been correctly completed. If the reader receives no valid input (entries) for more than 20 sec. (between the successive steps of the command sequence), it automatically ends the command sequence. However, it still remains in *User Programming* mode so that you may return to any user programming command or you may press [#] to exit this programming mode, alternatively you may wait ~150 sec. for the reader to leave *User Programming* mode automatically.

7.6.1. User programming commands

Note: Any attempt to program an already registered card or PIN will be indicated as a programming error.

[1][PIN][#] – Add single NORMAL user with a PIN

The new NORMAL user is stored in a first unoccupied memory location with entered PIN, his ID number is unknown.

[2][Card 1][Card 2]...[Card N] – Add multiple NORMAL users with cards

The reader indicates each successful card reading with an acoustic prompt signal for the next one to follow. This function will be ended automatically if no card is presented within 20 sec. from the previous card presentation or you can end it earlier by pressing the [#] mark. Note, that the new card users added with this function are stored in unoccupied (free) location of the memory and their IDs are unknown.

[3][ID][PIN][#][Card] – Add single NORMAL user with an ID, PIN and card

The new NORMAL user is registered in the memory at the location indicated by his ID number (ID=000–119). Both, the entered PIN code and presented proximity card are assigned to him. When you want to program only PIN enter:

[3][ID][PIN][#][#], when you want to program only card enter: [3][ID][#][Card].

[4][PIN][#] – Add single TOGGLE user with a PIN only

The new TOGGLE user is stored in a first unoccupied memory location with entered PIN, his ID number is unknown.

[*][4][PIN][#] – Add single TOGGLE LTD user with a PIN only

The new TOGGLE LTD user is stored in a first unoccupied memory location with entered PIN, his ID number is unknown.

[5][Card 1][Card 2]...[Card N] – Add multiple TOGGLE users with cards

The reader indicates each successful reading of the presented card with an acoustic prompt for the next one to follow. This function will be ended automatically if no card is presented within 20 sec. from the previous card presentation or you can end it manually by pressing [#]. Note, that the new card users added with this function are stored in unoccupied (free) locations of the memory and their IDs are unknown.

[*][5][Card 1][Card 2]...[Card N] – Add multiple TOGGLE LTD users with cards

The reader indicates each successful reading of the presented card with an acoustic prompt for the next one to follow. This function will be ended automatically if no card is presented within 20 sec. from the previous card presentation or you can end it manually by pressing [#]. Note, that the new users added with this function are stored in unoccupied (free) locations of the memory and their IDs are unknown.

[6][ID][PIN][#][Card] – Add single TOGGLE user with an ID, PIN and card

The new TOGGLE user is registered in the memory at the location indicated by ID number (ID = 000–119). Both, the entered PIN code and the presented proximity card are assigned to him. When you want to program only PIN enter:

[6][ID][PIN][#][#], when you want to program only card enter: [6][ID][#][Card].

[*][6][ID][PIN][#][Card] – Add single TOGGLE LTD user with an ID, PIN and card

The new TOGGLE LTD user is registered in the memory at the location indicated by ID number (ID=000–119). Both the entered PIN and the presented proximity card are assigned to him. When you want to program only PIN enter:

[*][6][ID][PIN][#][#], when you want to program only card enter:

[*][6][ID][#][Card].

[7][PIN][#] – Delete a PIN

The reader searches its memory for the entered PIN. Once successful it removes it from the memory, the location previously occupied by this PIN is released. This command removes only PIN, if the user have card he still can use it.

[8][Card] – Delete a card

The reader searches its memory for the presented card. Once successful it removes it from the memory, the location previously occupied by this card is released. This command removed only card, if the user have PIN he still can use it.

[9][ID] – Delete a user with entered ID

The user with entered ID is deleted (both his card and his PIN are removed), a new user can be programmed to use this ID index.

[*][0] – Delete all users

Reader deletes all users (cards and PINs) so that all IDs are released and can be programmed anew.

[#] – Exit User Programming mode

After exit from the *User Programming* mode the reader returns to the operation mode it was in before entering it (reader returns either to *Armed* or *Disarmed* mode).

Note: Each user ID index consists always of three digits to form ID numbers ranging 000–119. In case you assign a new user the ID that is already occupied by some other user, this will remove the older one from the memory.

7.6.2. Programming examples

Example 1: Add a new TOGGLE LTD user with a card - programming sequence: [*][5][Card][#] or [*][5][Card][Wait ~20s]

- Read your MASTER card
- The reader enters *User Programming* mode (LED OPEN  is on and its LED STATUS  is on and red)
- Press [*]
- LED SYSTEM  starts flashing
- Press [5]
- Present a card which you want assign for a new user
- Press [#]
- Command is completed

The reader has completed programming function, however, it has not left *User Programming* mode so that now you may use your next desired programming command.

Example 2: Delete a user with ID=45 - programming sequence: [9][0][4][5][#]

- Read your MASTER card
- The reader enters *User Programming* mode (LED OPEN  is on and its LED STATUS  is on and red)
- Press [9]
- LED SYSTEM  starts flashing
- Press [0]
- Press [4]
- Press [5]
- Press [#]
- Command is completed

The reader deletes the user with ID=45 from its memory, however, it remains in *User Programming* mode, so that you may use your next desired programming command.

8. Acoustic and optical signals in Offline mode

Acoustic Signals in Offline (stand-alone) mode

Signal	Symbol	Description
One long signal	—	Error - unknown identifier, access denied.
Two long signals	— —	Attempt to assign the same function for two different input lines.
Three short beeps	* * *	Command successfully completed (OK signal).
Two short beeps	* *	Prompt signal, the reader is waiting for the next part of the command to be entered. This signal is intended to encourage the programmer to proceed with next programming steps.
One long signal continuously repeated	— — — — — ... and so on	Memory contents corrupted or either MASTER or INSTALLER card not programmed - <i>Memory Reset</i> is necessary. This signal is accompanied by the steady lit LED SYSTEM  .
Legend: — single long audible signal, * single short audible signal (beep)		

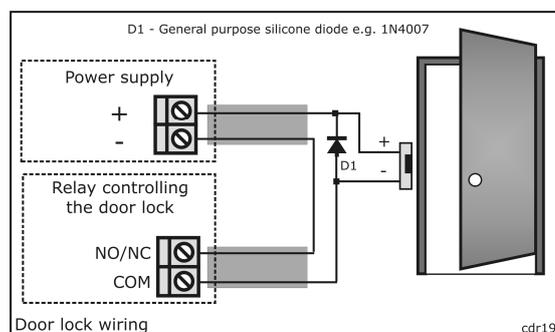
LED Indications in Offline (Stand-alone) mode

LED STATUS 	LED OPEN 	LED SYSTEM 	Description
Green	—	—	The reader is in Disarmed state now.
Red	—	—	The reader is in Armed state now.
Red	Green	—	The reader is in <i>User Programming</i> mode.
Green	Green	—	The reader is in <i>Installer Programming</i> mode.
—	—	Orange Flashing	Waiting for the user to enter the next part of the command or programming function.
—	—	Orange, (single flash)	A user identifier (Card/PIN) has been entered.
—	Green	—	The door lock is activated, this LED remains ON as long as a door is unlocked.
—	Green flashing	—	The reader is waiting for a user to enter his identifier once again.
—	—	Steady	The reader has detected some problem (memory contents is corrupted or the MASTER & INSTALLER cards are not programmed).

9. Installation guidelines

Note: Two programming steps (setting of a reader's operating mode and programming of a MASTER and INSTALLER cards) require access to the reader connection cable. Installer must be aware that access to this wires must be guaranteed whenever re-configuration of a unit will be necessary.

- Before the reader will be mounted in desired location we suggest to configure it for requested operating mode and if required program the MASTER and INSTALLER users.
- Any EM 125 kHz UNIQUE standard card can be programmed as a MASTER or INSTALLER card, manufacturer of the reader does not supply the unit with any cards.
- When lost or stolen a new MASTER and INSTALLER cards can be reprogrammed to a reader.
- When the reader is configured for *Online* operation, the programming of MASTER and INSTALLER users can be skipped.
- A new factory delivered unit is configured for **RACS mode** with address ID=0
- Disconnect power supply before making any electrical connections.
- For installations on a metal surface, place a non-metallic min. 10 mm thick spacer (a plastic/plaster plate etc.) between the reader and the supporting structure.
- For installations with two readers to be mounted on the opposite sides of the same wall and aligned along the same geometrical axis, place a metal plate between them and make sure none of them has direct contact with it (allow min. 10 mm space).
- For best results mount the proximity readers at least 0.5 m apart.
- When using separate power supply sources, connect all power supply negative (-) together.
- With its relatively weak electromagnetic field generation, the terminal should not cause any harmful interference to operation of other equipment. However, its card reading performance can be affected by other interference generating devices, esp. radio waves emitting equipment or CRT computer monitors.
- If card reading performance of the reader deteriorates (e.g. reduced reading range or incorrect readings) consider reinstallation in a new location.
- Always connect a general purpose, silicon diode (e.g. 1N4007) in parallel to a door lock. Connect diode close to the lock.



10. Appendix

Connection Wires Assignments

Wire Color	Label	Offline mode		Online mode (unit connected to host ACU)
		Simple Stand-alone mode	Full Stand-alone mode	
Red	+12V	Supply input plus.		
Blue	GND	Supply input minus.		
Green	CLK	Can be configured as an input or output.	CLOCK communication line.	DATA 0 line for <i>Wiegand</i> formats CLOCK for <i>Magstripe</i> and RACS formats.
Brown	DTA	Can be configured as an input or output.	DATA communication line.	DATA 1 line for <i>Wiegand</i> formats DATA for <i>Magstripe</i> and RACS formats.
Yellow	IN1	Input line, can be configured to several available functions).		In <i>Wiegand</i> and <i>Magstripe</i> formats, the IN1 line activated by shorting it with the supply minus. When IN1 is triggered it turns the LED OPEN  on and also activates acoustic signal on the internal buzzer.
Grey	TAMP	Isolated, tamper switch contacts, when case is closed contacts are shorted.		
White				
Pink	NC	Not used (reserved for further use)		
Shield	None	Cable shield is internally connected with supply minus (GND)		

Technical Specification

Input voltage	10...15 VDC
Current consumption	Avg. 60 mA
Anti-sabotage protection (Tamper)	NC contact, 50mA/24V, IP67
Reading distance	Up to 12 cm for ISO cards (depends on cards).
Proximity cards	EM UNIQUE 125 kHz, ASK modulation, 64 bits (compatible with EM4100/4102).
Communication distance	Between ACU and PRT reader in ONLINE mode: max. 150 m. Between main PRT reader and second PRT reader: max. 150 m. Between main PRT reader and XM-2 extension module: max. 150 m.
Environmental class (according to EN 50131-1)	Class IV, Outdoor-General, temperature: -25°C- +60°C, relative humidity: 10 to 95% (non-condensing).
Ingress protection	IP 65
Dimensions	H100 X W40 X D25 mm
Weight	~150 g
Approvals	CE

Ordering Codes

PRT12 /G	RFID/PIN reader, grey color
PRT12 /L	RFID/PIN reader, light grey color
RM-2	Relay module, the RM-2 offers two relays with one NO/NC contact 1.5A/24V rated, relay contacts are protected by over-voltage components. Module is delivered with plastic box.
RM-2 Brd	The RM-2 PCB module without casing.
XM-2	I/O addressable extension module, digital communication with host reader, two NO/NC inputs and two relay outputs, each relay offers one NO/NC contact 1.5A/24V rated. Relay contacts are protected by over-voltage components. Module is delivered with plastic box.
XM-2 Brd	The XM-2 PCB module without casing.

Product history

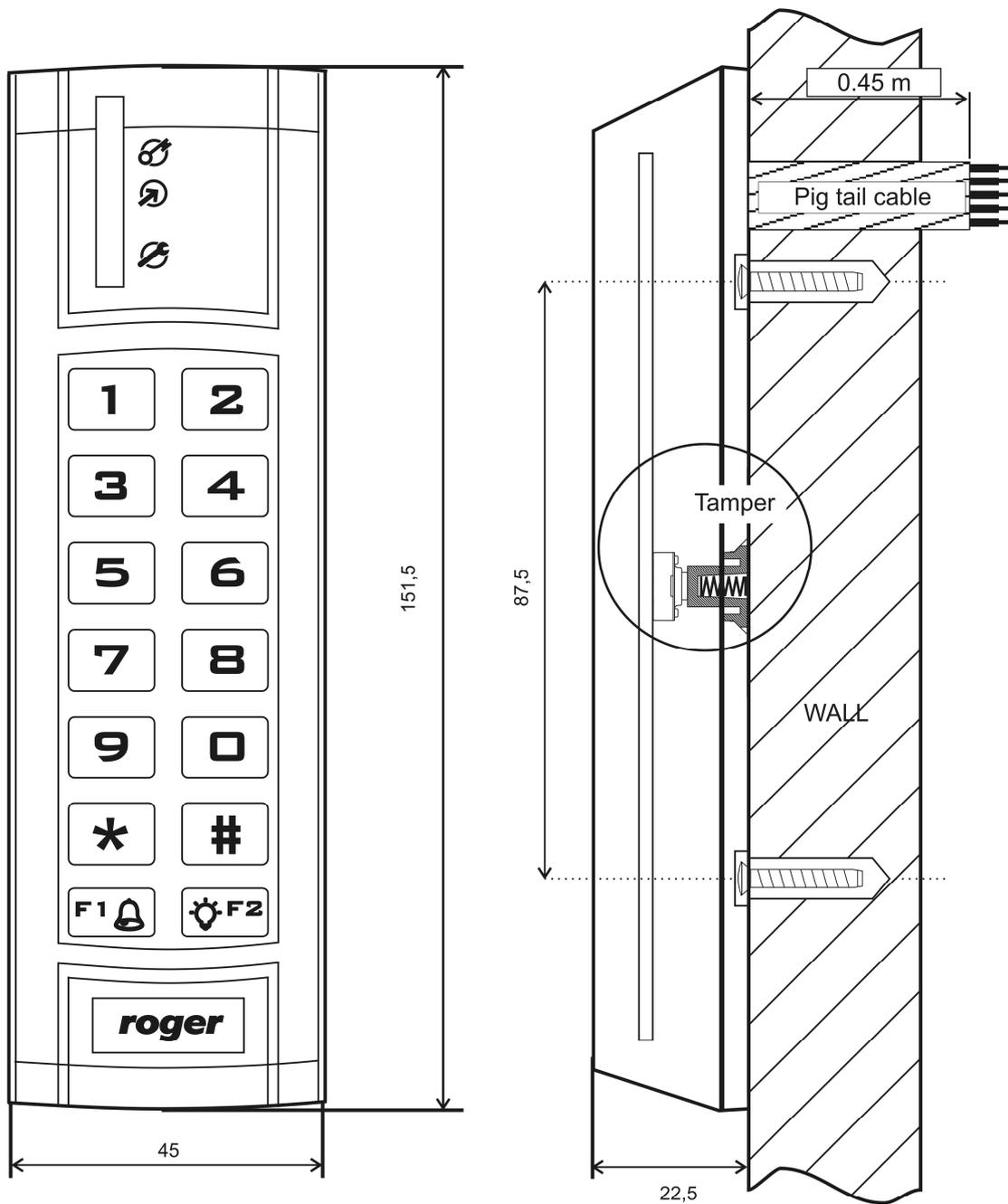
Hardware	Firmware	Date	Description
PRT12 v1.0	71.00	18/04/05	The initial product version.
PRT12 v1.0	72.00	05/07/05	Error indications changed. Reading errors when reading some cards corrected.
PRT12 v1.1	72.00	14/09/05	The optical tamper detection circuit replaced by the isolated mechanical contact.
PRT12 v1.2	72.00	17/11/05	Keypad backlight improved.
PRT12 v1.2	73.00	21/04/06	<ol style="list-style-type: none"> LED SYSTEM  doesn't react a single key press. This modifications refers to Wiegand modes which are configured for transmission of a single key press (option: X=3 and X=4). The transmission of F1 and F2 keys in Wiegand and Magstripe formats added.
PRT12 v1.3	73.00	29/05/06	<ol style="list-style-type: none"> Connection cable modified – new color assignments. Metal spring added to a tamper detection mechanism.
PRT12 v1.3	74.7	05/10/2006	Definition of MASTER and INSTALLER identifiers modified. In this version, both, MASTER and INSTALLER may have card and/or PIN.
PRT12 v1.3	75.6	03/07/2007	The new function for output line added: [8] – Armed Mode (line is active when reader is Armed).



The symbol of a crossed-through waste bin on wheels means that the product must be disposed of at a separate collection point. This also applies to the product and all accessories marked with this symbol. Products labeled as such must not be disposed of with normal household waste, but should be taken to a collection point for recycling electrical and electronic equipment. Recycling helps to reduce the consumption of raw materials, thus protecting the environment.

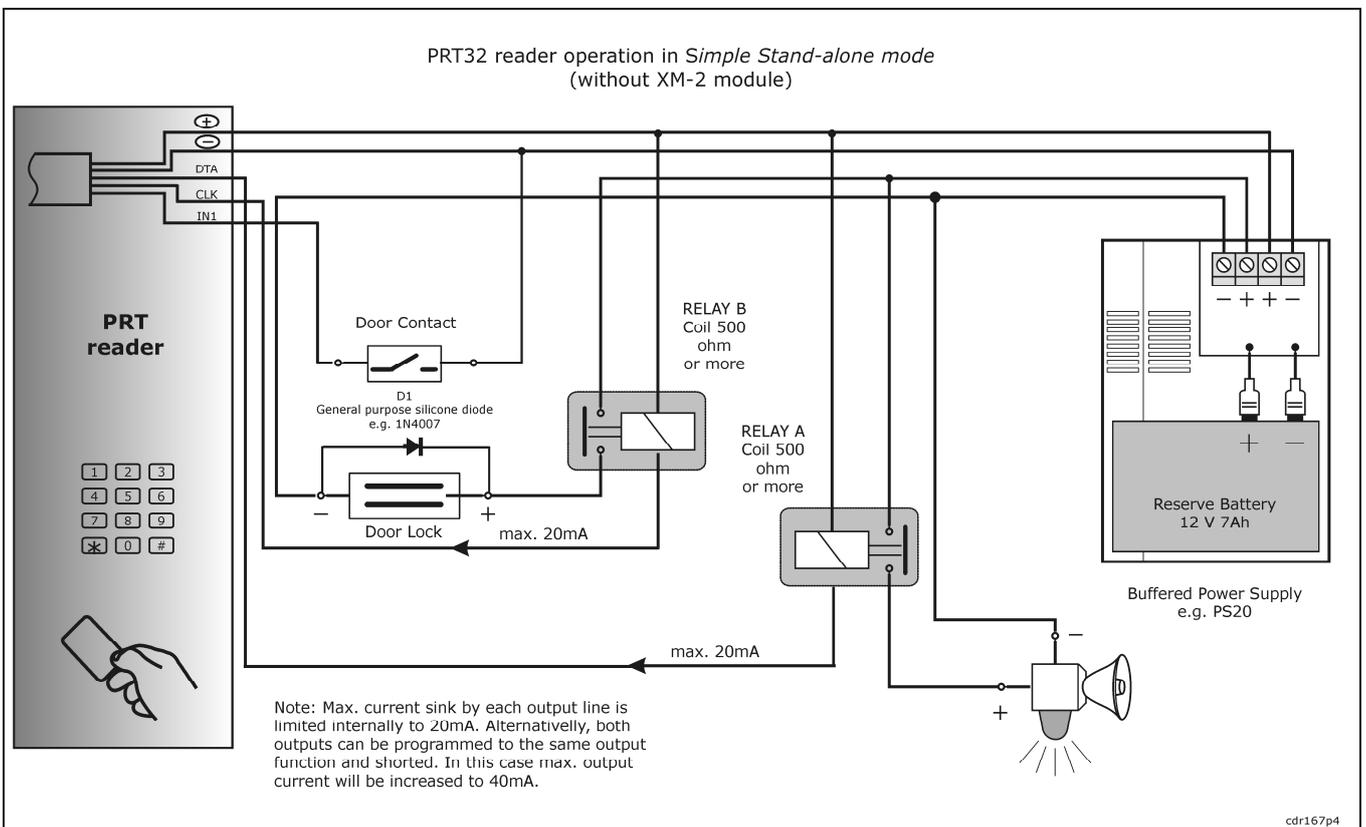
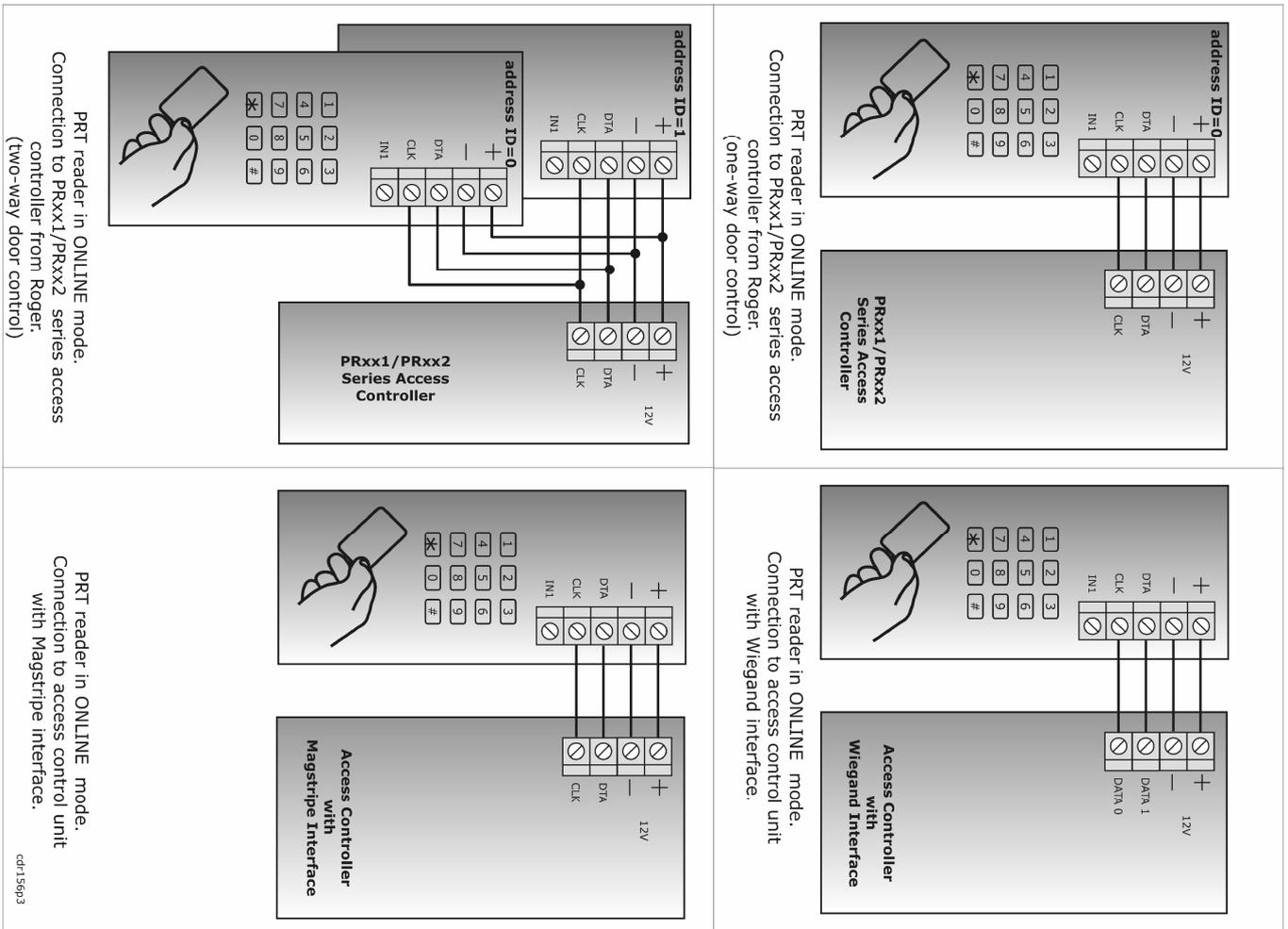
Contact information:
Roger sp. j.
82-416 Gościszewo
Gościszewo 59
Phone: 055 272 0132
Fax: 055 272 0133
e-mail: biuro@roger.pl

PRT12 views and mounting diagram

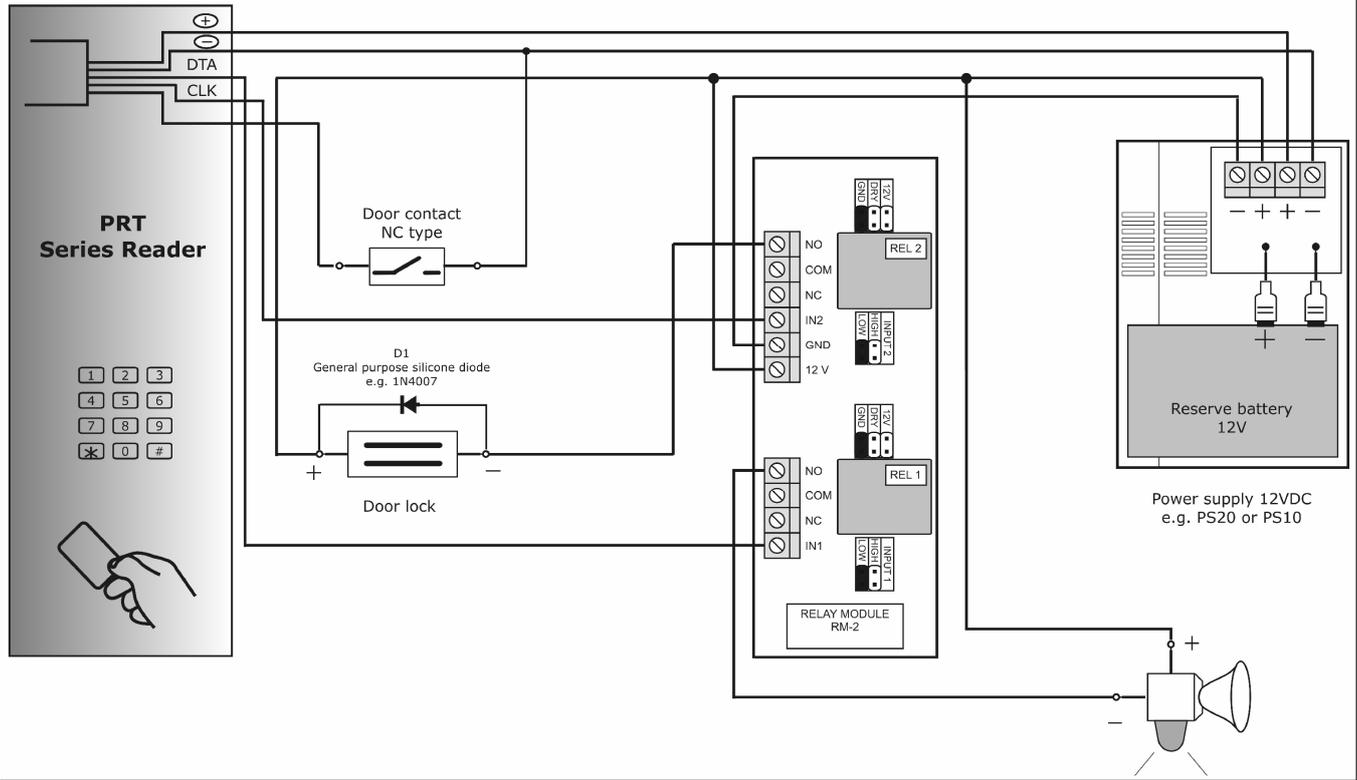


LED	Color	Name
	Dual color RED/GREEN	STATUS
	GREEN	OPEN
	AMBER	SYSTEM

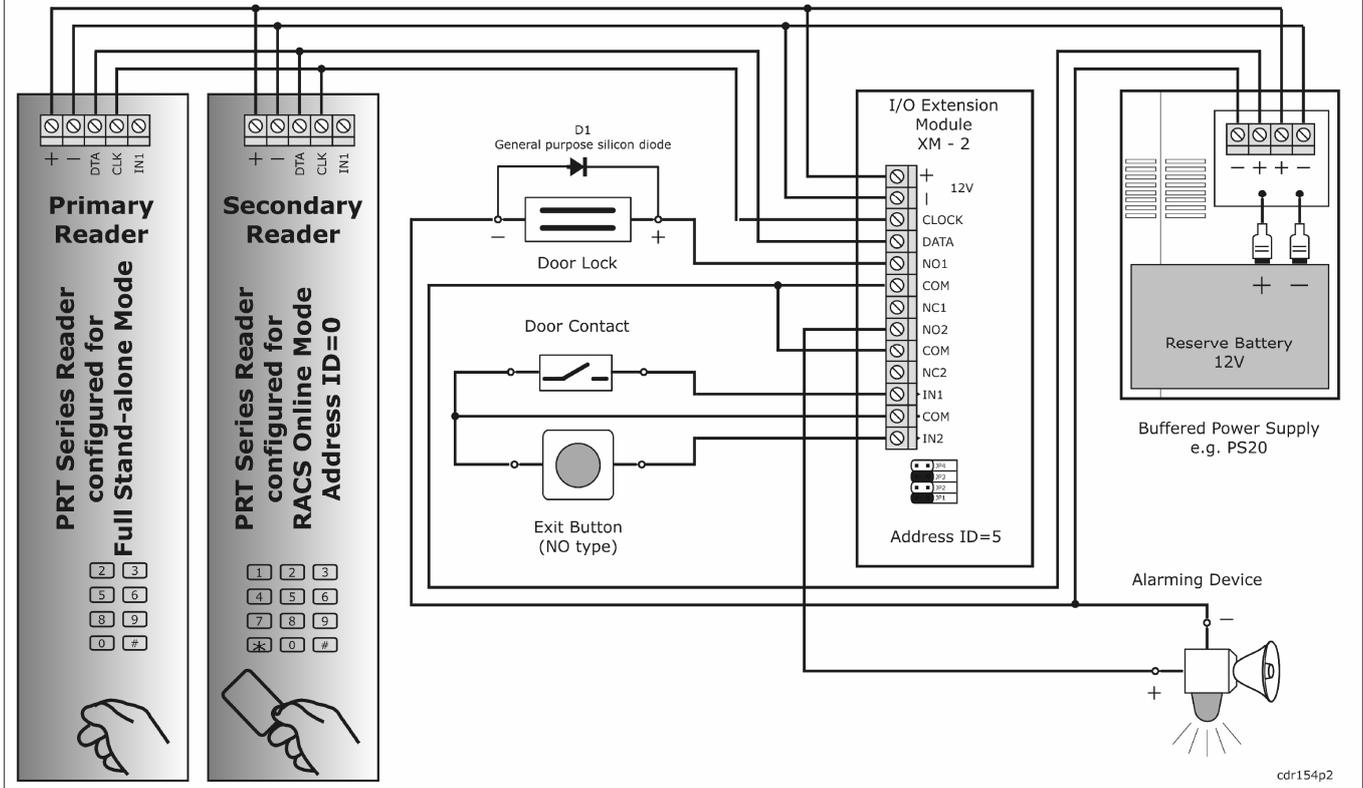
cdr171p5



PRT Series Reader in *Simple Stand-alone Mode*
Operation with RM-2 relay module
(sample only)



PRT Series Reader in *Full Stand-alone Mode*
Operation with XM-2 I/O Extension Module and Second PRT Reader
(sample for two-way door control)



cdr154p2

**Deklaracja Zgodności EC
Declaration of Conformity EC**



Producent urządzenia / manufacturer:

ROGER sp.j.

82-416 Gościszewo 59, Poland

deklaruje z pełną odpowiedzialnością, że produkt:
declares under his sole responsibility that the product:

PRT12 Czytnik RFID/PIN / RFID/PIN Reader

nazwa produktu, nazwa handlowa, model / product name, trade name, model

jest zgodny z postanowieniami następujących dyrektyw:
complies to the essential requirements and other relevant requirements of the directive:

Numer dyrektywy / Number of directive		
1.	2004/108/EC (EMC)	Dotyczy / Applicable
2.	99/05/EC (R&TTE)	Dotyczy / Applicable
3.	2006/95/EC (LVD)	Nie dotyczy / Not applicable

oraz z wymienionymi poniżej normami, co zostało potwierdzone przez testy przeprowadzone przez laboratorium notyfikowane:

and is compliant with the following standards and/or other normative documents, what is confirmed by tests in accredited laboratory:

Norma / Normative document	Dyrektywa / Directive	Laboratorium / Laboratory
PN-ETSI EN 301 489-1 V1.3.1:2003 (U) PN-ETSI EN 301 489-3 V1.4.1:2004 (U)	Kompatybilność elektromagnetyczna/ Electromagnetic compatibility (EMC)	Instytut Elektrotechniki Oddział w Gdańsku The Technical Institute The Gdańsk Branch, Poland
ETSI EN 300 330-1 V1.3.1:2001 ETSI EN 300 330-2 V1.1.1:2001	Wyposażenie radiowe i terminali telekomunikacyjnych / Radio directive (R&TTE)	VOP-026 Šternberk, s.p. Divie VTÚPV, Vyškov Czech Republic
	Niskonapięciowe wyroby elektryczne/ Low voltage directive (LVD)	

Informacje dodatkowe / Additional information:

Miejsce przechowywania dokumentacji technicznej: Roger Sp.j. 82-416 Gościszewo 59.
The technical documentation is kept by Roger Sp.j. in 82-416 Gościszewo 59, Poland.

Gościszewo 20/07/2007

Miejsce i data wystawienia deklaracji
Place and date of issue of this declaration

Grzegorz Wensker
Dyrektor Techniczny / Technical Manager

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RMA Form

ROGER Sp.j.

Gosciszewo 59,
82-416 Gosciszewo,
pomorskie, Poland

Tel.: +48 55 272 0132

Fax: +48 55 272 0133

Tech. Support: +48 55 267 0126

<http://www.roger.pl>

Please note:

In the unlikely event you experience difficulties with your ROGER product, please contact ROGER's Technical Support Department to resolve the problem. They may be reached at **+48 55 2670126** or support@roger.pl Monday through Friday **8:00 A.M. to 4:00 P.M. (GMT + 1)**. You can also contact the Technical Support Department by **fax** at **+48 55 2720133**. If it is determined that you need to return the product, the following procedure must be followed to ensure prompt service.

RMA no.

Customer information:

Company Name:
Contact Name:
Street:
Code, City:
Country:
E-mail:
Contact phone:
Fax:

Product information:

Product Name:
Serial Number:
Date of Purchase:

Reason for return:

- Warranty repair:
 - Repair:
 - Complaint:
 - Wrong delivery:
 - Others:
-
(please specify)

Fault description:

what does not work, what is the reason for complaint, what can ROGER do for you ?

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You can also contact the Technical Support Department by **fax at +48 55 2720133**.

If it is determined that you need to return the product, the following procedure must be followed to ensure prompt service.

1. Any product returned to ROGER must have an RMA number. ROGER will refuse any package that is returned without a valid RMA number.
2. ROGER products cannot be returned for any reason other than defective
3. Defective products will only be accepted in accordance with the ROGER's warranty requirements.
4. All RMA numbers will be valid for a period of not longer than 14 days.

Any package send to ROGER after 14 days of issuance will be refused and shipped back to you at additional cost.

5. If you purchased Roger product not directly from Roger company, please return it to the place where you bought it.
6. In order to receive RMA number please fill out the following form.
7. Once the completed form has been received and processed it will be returned to you with a RMA number appended. This is your authority to return the product.
8. Please ensure that this document accompanies the product when it is returned and that a copy is retained such that you can refer to it when requesting an update on the progress of a repair.
9. Use one RMA number per one returned product.
10. Put your RMA number on the shipping/address label
11. Please make sure that you always return product in appropriate packaging together with a RMA form in order to avoid damages during transit, You are advised to get proof of delivery
12. Some repairs may be chargeable and you will receive formal advice if this is the case.
13. If product returned as defective is found **not** to be defective, it will be returned back to the customer at his expenses. In that case the customer will be also charged with costs which may arise after triggering the RMA procedure.
14. If the product is beyond economical repair then the following options will be given:

Scrapped – This will occur automatically if ROGER does not receive a reply to three notices send to the customer at least in 5 days interval.

(There may be some exceptions to this) or if you instruct us during these communications.

Returned – However this will incur shipping charges.

Note: All repairs are dealt with as rapidly as possible although repair time is not guaranteed. Please contact us and we will try our best to suggest an estimated lead-time.

Notes

No.	Fault description (filled out by the customer)	Date of repair (filled out by the service)
1.		
2.		
3.		
4.		
5.		



Roger Worldwide Limited Warranty

(valid only with proof of purchase and when completely fulfilled)

ROGER Sp.j.
Gosciszewo 59,
82-416 Gosciszewo,
pomorskie, Poland

Please note:

In the unlikely event you experience difficulties with your ROGER product, please contact ROGER's Technical Support Department to resolve the problem. Call us from Monday through Friday **8:00 A.M. to 4:00 P.M. (GMT + 1)** or send email: support@roger.pl.

Tel: +48 55 272 0132
Fax: +48 55 272 0133
Tech. support: +48 55 267 0126
<http://www.roger.pl>

PRODUCT INFORMATION:

Product Name:
.....
.....

Serial Number:

Date of Purchase, Purchase receipt:

WARRANTY TERMS:

ROGER sp.j. (Roger) Worldwide Limited Warranty is applicable worldwide and supersedes any other warranty.

WARRANTY

This limited warranty extends only to the original purchaser of the Roger product.

WARRANTY DURATION

Roger warrants to You (original purchaser) that for a period of one year (the "Warranty Period") from the date of original purchase, limited by the end of 3 years period starting with the date of manufacture, your Roger Product will be substantially free of defects in materials and workmanship under normal use.

WARRANTY COVERAGE

If the Product proves defective during the Warranty Period please contact Roger Technical Support. **BE SURE TO HAVE YOUR PROOF OF PURCHASE ON HAND WHEN CALLING.**

If ROGER receives defective product (together with a copy of your original proof of purchase and RMA Number), ROGER will either repair or replace parts which, under normal conditions of use and service, prove to be defective in material or workmanship.

No charge will be made for labor or parts with respect to defects covered by this warranty, provided that the work is done by Roger or a Roger authorized service center.

This warranty does not cover expenses incurred in the transportation, removal or reinstallation of the product, whether or not proven defective.

Replacements or repairs furnished under this warranty are subject to the same terms and conditions of the original warranty.

EXCLUSIONS AND LIMITATIONS

This warranty does not apply if the Product (a) has been altered, except by Roger, (b) has not been installed, operated, repaired, or maintained in accordance with instructions supplied by Roger, or (c) has been subjected to abnormal physical or electrical stress, misuse, negligence, or accident. In addition, due to the continual development of new techniques for intruding upon and attacking networks, Roger does not warrant that the Product will be free of vulnerability to intrusion or attack.

This warranty does not cover repair or replacement where normal use has exhausted the life of a part or instrument.

ALL IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED TO THE DURATION OF THE WARRANTY PERIOD. ALL OTHER EXPRESS OR IMPLIED CONDITIONS, REPRESENTATIONS AND WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF NON-INFRINGEMENT, ARE DISCLAIMED.

IN NO EVENT WILL ROGER BE LIABLE FOR ANY LOST DATA, REVENUE OR PROFIT, OR FOR SPECIAL, INDIRECT, CONSEQUENTIAL, INCIDENTAL OR PUNITIVE DAMAGES, REGARDLESS OF THE THEORY OF LIABILITY (INCLUDING NEGLIGENCE), ARISING OUT OF OR RELATED TO THE USE OF OR INABILITY TO USE THE PRODUCT (INCLUDING ANY SOFTWARE), EVEN IF ROGER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT WILL ROGER' LIABILITY EXCEED THE AMOUNT PAID BY YOU (original purchaser) FOR THE PRODUCT, WITH THE LIMITATION THAT THE AMOUNT CAN NOT BE HIGHER THAN ROGER'S RECOMMENDED ENDUSER PRICE (WHICH IS AVAILABLE ON REQUEST DIRECTLY FROM ROGER).

The foregoing limitations will apply even if any warranty or remedy provided under this Agreement fails of its essential purpose. The terms of this warranty may not be varied by any person, whether or not purporting to represent or act on behalf of Roger.

This warranty represents the full extent of Roger's responsibility. This warranty shall become null and void in the event of a violation of the provisions of this limited warranty.

.....
Date, sign and stamp of the seller

